Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color or national origin on programs and activities receiving Federal financial assistance. Specifically, Title VI provides that "no person in the United States shall, on the grounds of race, color or national origin, be excluded from participation in, be denied the benefits of or be subjected to discrimination under any program or activity receiving Federal financial assistance" (42 U.S.C. Section 2000d).

Brookings Area Transit Authority is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit services on the basis of race, color or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1.A.

Anyone who believes that he or she may have been discriminated against in the transit system should contact Brookings Area Transit Authority management during administrative hours. 8:00 AM to 5:00 PM Monday through Friday by phone at (605) 692-5416, online at https://batabus.com/complaint-form or by mail 1313 Western Avenue, Brookings, SD 57006.